

Powerdown220 Managing Operational Risks During COVID-19

1. Powerdown220 Pre-installation safety assessment

Our service desk will call and conduct a safety assessment to ensure your site is safe to enter. The following guidelines must be met in order for our installation technicians to enter your business:

- You must be able to support physical distancing of at least 2m while the technician is working at your site
- You must be able to support plant room isolation while the technicians are working in the plant room (i.e. no one else in the same room)
- The technician will ask you some health screening questions endorsed by the UK Medical Advisory Committee in consideration of public health guidance and our obligation to maintain a safe environment for our team and customers
- If you do not meet the guidelines set by the UK Govt Health and Safety, the technician will reschedule for a later time.

2. Before arriving for the Installation

Powerdown220 Technicians perform daily health screenings, including daily regular temperature tests, to ensure they are safe to enter your home. The technician will be wearing Personal Protective Equipment (PPE) for the entirety of the install, which includes a mask, gloves and boot covers.

3. During your Installation

Powerdown220 technicians will complete as much work as possible from outside your site and then call to arrange to enter your site only when necessary. If deemed safe, the technician will then enter your site to complete the installation.